

IO2082 SAP Functional Manager CIO-165

General information

Job category	Standard
Status	Published
Department	CIO/ Central Integration Office
Division	CIO / Information Technology Division
Section	CIO / IT / IT Application & Development Section

Job description

Main job	Computer Science - Software
Title of the position	SAP Functional Manager CIO-165
Job family	Functional Officer - 1
Grade	P2
Direct employment	Not required
Purpose	<p>To ensure the configuration, testing, and on-going support of the ITER Organization's Enterprise Resource Planning (ERP) system modules for the administrative (finance & budget and human resources) and logistics (procurement and maintenance) activities.</p> <p>To implement industry best practices to make sure that data are well organized, when possible integrated, safe and secure.</p> <p>Manages all activities concerning at least one of the following SAP functional areas in support of the ITER project goals: Human Resources, Finance & Budget, Procurement, Material Management and Plant Maintenance;</p>
Main duties / Responsibilities	<p>Maintains a close relationship with both key users and process owners to support them in defining business needs and consolidating requirements;</p> <p>Analyzes and develops functional/technical specifications and communicate to technical developers in order to develop the required solutions, configure and customize functionalities ensuring a good integration between solutions;</p> <p>Manages configuration/customization activities;</p> <p>Manages changes requests, provides process improvement recommendations and coordinates the deployment of new or upgraded solutions;</p> <p>Analyzes the root cause of failures and carries out corrective actions;</p> <p>Analyzes and produces functional specifications for ITER's reporting needs ;</p> <p>Coordinates with responsible officers/consultants of other functional areas, both on and off-site, for the delivery of integrated solutions;</p> <p>Contributes to and reviews documentation, coordinating trainings with the ITER Help Desk for SAP related support;</p> <p>Ensures that solutions are aligned with user's functional and non-functional requirements;</p> <p>Develops and maintains integration between various data management systems;</p> <p>Closely collaborates with all stakeholders within IO and Domestic Agencies to implement ITER project wide management information solutions;</p> <p>Generates both periodic and ad hoc reports as needed;</p> <p>Anticipates and identified any important issues that may jeopardize the achievement of the project's objectives;</p> <p>Develops documentation (policies, how-tos, working instructions, guidelines, etc.) to ensure smooth operations and easy system maintenance;</p> <p>May be required to work outside ITER Organization reference working hours, including nights, weekends and public holidays;</p> <p>May be requested to be part of any of the project/construction teams and to perform other duties in support of the project schedule.</p> <p>Works under the supervision of the Business Applications responsible officer;</p> <p>Reports to the IT Application and Development Section Leader.</p>
Measures of effectiveness	<p>Delivers IT projects in timely manner, within the accorded scope and in line with defined costs;</p> <p>Maintains high levels of customer' satisfaction;</p> <p>Supports efficiently continuous improvements and uninterrupted operation of Business Applications services for administrative and logistics activities;</p>

Carries out training within the defined timeline and issues necessary documentation for users;
Ensures an effective integration between various data management systems.

Applicant criteria

Level of study	Master or equivalent degree
Diploma	Computer Science, Information Technology or other
Level of experience	At least 5 years
Technical experience/knowledge	<p>At least 5 years' experience in implementing SAP and/or SuccessFactors; Good experience in IT project management including Full SAP life-cycle software implementations (e.g. configuration management, user requirements capturing, testing and validation, Go-Live, post-Go-Live support etc., preferably in SAP HCM, FI, CO, FM, MM, PM projects); Strong experience in developing and implementing ERP fundamentals; Experience in other SAP solutions such as SuccessFactors, S4/HANA, SAP Cloud Platform, SAP Analytics Cloud, Fiori, UI5 would be an advantage; Experience in SAP development (ABAP, WDA, Workflow, Adobe Form, Processes & Forms and SCP) or SQL would be an advantage; PMP, PRINCE2, ITIL or similar certification would be advantageous; Extensive experience in similar jobs (involving similar work responsibilities) and/or additional training certificates in relevant domains may be considered a reasonable substitute for the required educational degree.</p>
General skills	<p>Collaborate: Ability to dialogue with a wide variety of contributors and stakeholders; Communicate Effectively: Ability to adjust communication content and style to deliver messages to work effectively in a multi-cultural environment; Drive results: Ability to persist in the face of challenges to meet deadlines with high standards; Manage Complexity: Ability to gather multiple and diverse sources of information to define problems accurately before moving to proposals; Instill trust: Ability to apply high standards of team mindset, trust, excellence, loyalty and integrity.</p>
Languages	English (Fluent)
Specific skills	SAP
Others	<p>Good understanding of business processes and information flow throughout the business of at least one of the following functional areas: - Human Resources processes: Org. Mngt, Personnel Adm., Time Mngt., Payroll, Travel Mngt., Performance Mngt (SAP or SF), SAP Portal (ESS/MSS), UI5/Fiori apps, SF Recruiting, SF Learning; - Finances processes: General Ledger, Account Payable, Banks, Asset Management, Vendor Master, Asset Accounting, Controlling, Fund Management; - Logistics processes: Material Management (Purchasing, Material Master, Service Master, GR, Inventory Management), Plant Maintenance (Master data, Preventive Maintenance, Corrective Maintenance). Certification(s) on these SAP Modules are considered a strong advantage; Experience in S4/HANA migration project would be an advantage.</p>